

# **STEPS/FORMS TO SEE DR. SENIOR**

The following steps and/or forms must be completed in order to be scheduled to see Dr. Senior, the psychiatrist who comes to Landmark College once a week to meet with scheduled students for medication management.

# **Required Steps/Forms:**

#### Before your appointment with Dr. Senior

- Request to see a counselor Request for counseling is done online by using the web access <u>https://titanium.landmark.edu/tiweb/WCMenu.aspx</u>. This address is only accessible while connected to the Landmark College network.
- 2. Meet with the counselor Reply to counselor's appointment request and attend the appointment (make sure to let the counselor know that you wish to meet with Dr. Senior). The counselor will discuss your needs for counseling in addition to meeting Dr. Senior. Dr. Senior may also recommend ongoing counseling in conjunction with medication management.
- Complete <u>Registration and Billing Form</u> (for Dr. Senior's office) This form must be filled out by the student and the person responsible for paying the bills. <u>\*This form is required to be filled out every academic year\*</u>
- 4. Complete <u>Credit Card Form</u> (for Dr. Senior's office) This form must be filled out by the student and the person responsible for paying the bills. This will be kept on file in Matrix Billing Office. <u>\*This form is required to be filled out every academic year\*</u>
- 5. Check Landmark College Email for appointment Appointments with Dr. Senior will be scheduled and sent to you over the Landmark College Email as an appointment

#### At your appointment with Dr. Senior

 Sign the <u>Acknowledgement of Receipt of Notice of Privacy Practices</u> (for Dr. Senior's chart). - This is done at the first appointment. The Counseling Office Coordinator will give the student the <u>Notice of Privacy</u> <u>Practices</u> from Dr. Senior's office and have the student sign the receipt.

# **Recommended Steps/Forms:**

- 1. Fill out Authorization to Exchange Information form (for Dr. Senior's office) This form must be filled out by the student in order for Dr. Senior to speak to other clinicians and/or parents.
- 2. Fill out Authorization to Release Information (for Matrix Health Systems, PC & its liaison at Landmark College) This form must be filled out by the student in order for family members/guarantor to discuss billing issues and/or appointment times and attendance.

### Matrix Health Systems, PC 80 Linden Street Brattleboro, VT 05301 802 254-2291

August 18, 2016

Dear Landmark Students and Family Members:

For the convenience of Landmark students, Dr. Neil Senior, a board certified adult and child/adolescent psychiatrist, comes to the Landmark campus weekly to provide assessment and medication management services.

Dr. Senior is employed by Matrix Health Systems, PC a private Behavioral Health Practice that charges Landmark students or family members directly for his services at the time of appointments.

Payments can be made by credit card, health savings credit cards, cash or check. A credit card form is attached for your convenience. Payment is due at the time of services. Matrix Health Systems, PC does not bill Health Insurances for your visit.

Matrix Health Systems, PC will provide you with the paperwork to submit to your insurance company to facilitate the reimbursement to you. All communication with insurers regarding approval for services and reimbursement is the responsibility of the student or family.

Scheduling is done through the Landmark Counseling Department.

Rates for services are:

- 1. Assessment \$200
- 2. Medication Management \$90
- 3. No-shows will be billed at 100% of the scheduled appointment fee.

(please call 24 hours in advance to change or reschedule your appointment)

If you have any questions please contact Cindy Brown at the Landmark Counseling Department, 802-387-1636 or I can be reached at our office in Brattleboro, VT @ 802-254-2291 extension. 210.

Sincerely,

Lorrie Massari Office Manager

## Matrix Health Systems, PC Registration Form and Billing Information Academic Year 2017-18 Telephone: 802-254-2291

	Student Info	ormation- Section 1	L
Last Name		First Name	
Mailing Address			
City	State	Zip Code	Telephone #
Date of Birth	Social Se	curity #	Sex
Local Student Phone number			
Ŀ	nsurance Inf	ormation- Section	2
Primary Insurance		Τε	elephone #
Mailing Address			
Subscriber Name		Relatio	nship to Above
Certificate #		Group a	#
Signature of Parent/ Guarantor (Signature of responsible party)			Date
Secondary Insurance			_ Telephone #
Mailing Address			
Subscriber Name		Relatio	nship to Above
Certificate #			
Signature of Parent/ Guarantor (Signature of responsible party)			Date

(Student Signature for release of information)

## Academic Year 2017-18

## Parent/Guarantor Information/ Billing Information- Section 3

Guarantor Name	ble party for payment)
(Name of responsi	bie party for payment)
Mailing Address	
Relationship to student	Day Time Telephone #
Student Name	
I agree to pay for the servic from my insurance company.	ces provided and will accept payment directly
Guarantor signature	

Matrix Health Systems, PC will provide forms to you to be sent into your primary insurance company, if you have provided insurance information. We do not bill insurance.

Fee Schedule:

- 1. Initial Appointment Fee is \$200.00
- 2. Follow Up Appointment Fee is \$90.00
- 3. No Show Rate is 100% of scheduled appointment (please call 24 hours in advance to change or reschedule your appointment)

#### **Special Notes:**

- 1. There has been confusion in the past with insurance companies regarding "in network" and "out of network" coverage for Dr. Senior. His service addresses do not include Landmark College and we have made the decision not to add Landmark as a location due the number of different insurances involved. We appreciate your understanding around this issue. With this in mind and knowing how expensive health insurance can be we will provide you the appropriate claim forms to be submitted to your insurance following the process listed below.
- 2. You supply Matrix Health Systems, PC with your primary insurance information prior to the first appointment with Dr. Senior. We will provide you with the standard form so you are able to submit claims to your insurance company and instruct them to pay you directly. If you provide secondary insurance information a form for that insurance will also be sent to you.

### I have read the above statements and agree to them.

# MATRIX HEALTH SYSTEMS/OTTER CREEK ASSOCIATES

80 Linden Street Brattleboro, VT 05301 802 254-2291

## Academic Year 2017-18

Please complete this form for credit card payments (VISA, MasterCard or Discover only).

Cardholder's Name:

Cardholder's Street Address

City, State and Zipcode:

Credit Card Number:

CVC Code:

Expiration Date:

Amount:

Date of Service:

Patient:

Clinician or Program: Neil Senior, MD

Email Address: (Receipt)

# **For Billing Department:**

Batch #:\_\_\_\_\_

Date:\_\_\_\_\_

### Academic Year 2017-18

# **Authorization to Release Information**

In or	der to allow Matrix Health Systems, PC	(including its lia	aison at Landmark College,	
Cind	y Brown) to confirm your appointment ti	ime and your at	tendance and/or to discuss financial	
issue	es with your family members or guarant	or, you will need	d to fill out the consent below and sig	ın it.
I, (na	ame)		give consent for	
Matri	ix Health Systems, PC to release inform	nation specified	below to:	
	Name:			
Cont	act Information:			
	Specific type of inform	nation to be dis	closed/exchanged	
0	Appointment times	0	Financial Issues	
0	Attendance at appointments	0	All of the Above	

As the person signing this consent, I understand that I am giving my permission to the above-named provider or other named third party for disclosure of confidential health care records. I also understand that I have the right to revoke this consent, but that my revocation is not effective until delivered in writing to the person who is in possession of my records. A copy of this consent and a notation concerning the persons or agencies to who disclosure was made shall be included with my original records. The person who receives the records to which this consent pertains may not redisclose them to anyone else without my separate written consent unless such recipient is a provider who makes a disclosure permitted by law.

This release expires in 12 months unless another date is specified:	
Name (Signature):	
Name (Print):	
Date:	
Address:	
Witness:	

# Authorization to Exchange Information and Medical Records for Dr. Senior

Academic Year 2017-18				
I hereby authorize <b>Dr. Neil Senior, MD</b> <u>to obtain</u>	I hereby authorize <b>Dr. Neil Senior, MD</b> <u>to release</u>			
information from: Name of person/agency with address,	information to: Name of person/agency with address,			
telephone & fax number.	telephone & fax number.			
Dates of Treatment:	Dates of Treatment:			
From to	From to			

I understand that this consent is subject to revocation at any time unless action based on this release has already been taken.

I understand that further disclosure of the information to be disclosed may not be made without my written consent or as otherwise restricted by Federal Regulations (42 Code of Federal Regulations, Part 2, Confidentiality of Alcohol and Drug Abuse Treatment and Patient Records.)

Unless this consent form is sooner revoked by the undersigned, it will be in effect for 6 months from the date below:

Date: Signature of Patient	D.O.B
Patient's Name (p	printed)
Relationship to Patient:	Signature of Parent/Guardian:
(if not signed by Parent or Guardian)	Signature of Witness:
Dr. Neil Senior, MD Consulting Psychiatrist for Landmark College C/O Health Services 19 River Rd South Putney, VT 05346	Phone: 802-387-1636 Fax: <b>802-387-1644</b>

# *For Informational Purposes* <u>Prescription Renewal Requests</u>

When you require renewals from Dr. Senior, please let Cindy Brown (Matrix Health Systems, PC liaison at Landmark College) know **at least 1 week** in advance. We cannot guarantee renewals without advance notice.

You need to provide the following information for all renewals:

- 1. Your Name
- 2. Date of Birth
- 3. Medication Name
- 4. Dosage
- 5. Frequency
- 6. Pharmacy
- 7. Pharmacy Phone Number

This information is required for verification. If your insurance requires a Prior Authorization, this may delay the refill.

You are responsible for your own prescription medication. If your medication is lost or stolen; Dr. Senior **will not** write an early refill of said prescription.

It is recommended that you safeguard your medication by not leaving it out in the open and keeping your room locked.