

Housing, Dining & Campus Safety

Spring 2024 New Student & Family Pre-Arrival Session



LANDMARK
COLLEGE

Today's Panel



Michael Luciani
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Residential Life



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Chartwells Dining Services



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Overview

Residential Life

- Six (6) Residential Communities
 - Aiken Hall
 - Alumni Hall*
 - Chumley/Bridges
 - Davis Hall*
 - Frost Hall
 - Stone Hall*
- *Three (3) Residence Halls are traditional first-year housing
- Six (6) Full-Time Residential Deans
 - Live within the Residential Community
- 20 Resident Assistants



Overview

Residential Life

- Meet your RAs upon Arrival
- Move-in is from 9:00 a.m. to noon
- Assist with any issues that may arise



Overview

Dining Services

- Dining Locations
 - Alumni Hall Dining Hall
 - Fireside Grill (Strauch Family Student Center)
 - Option to order ahead via Boost App
- Dietary Questions?
 - Speak with Dining Staff to assist
 - Can provide a tour
 - Walk through of meal stations
 - Dineoncampus.com website provides the menu and nutritional info:
<https://dineoncampus.com/Landmark/whats-on-the-menu>



Overview

Campus Safety

- Contact Campus Safety for any questions, problems, or issues after 5:00 p.m.
- 24/7 Presence on Campus
- Residence Halls are locked 24/7
- Assist with lockouts
- Vehicle registration/parking enforcement
- Replacement IDs
- Email: CampusSafety@landmark.edu
- Phone: 802.387.6899

Questions & Answers: Residential Life

Can I rent a refrigerator or microwave instead of buying my own?

- Answer: Yes, refrigerators and microwaves are available for rent for the semester from the college bookstore. You can bring your own. There is some storage after the end of the semesters but you must request a space in storage.

What do RAs and RDs do?

- Answer: Resident Deans, or RDs are professional staff living in the resident halls. They support RAs and students. RDs, among many other things, organize events and maintain the well-being of the students of the resident halls they live in. Resident Advisors, or RAs are often current upperclassmen who assist students with questions about where to get help with any issues they may encounter on a day-to-day basis, ie: who to speak to about academic questions, where to find the laundry rooms, etc. There is only one RD per resident hall but there may be many RAs per hall.

If after living with their roommate, a student feels there is a better fit somewhere else, is there a process for making a move?

- Answer: There is a room freeze for two weeks so everyone can settle in and process what's happening to them. First line of reach out is the RA, the person in the office in the evening, who can discuss the situation with the student. They can help point the student in the right direction for assistance. If additional support is needed, the student can reach out to the RD. They can help assist with a mediation in the event of a conflict with their current roommate. People who are willing to talk can find the best way to navigate through their issues with their current roommate. Advisors can also be an advocate, or Student Affairs.

Questions & Answers: Residential Life

- Are there any resident hall, or part of residential hall where a student would have to furnish their own furniture?
 - Answer: Some space, like Bridges, or Aiken Hall that are more like apartment living. They have shared spaces that can be outfitted with a comfy chair or sofa. The student/family should look at the space before buying furniture. For other halls, we provide all the furniture the student needs.
- How does laundry work? What are the options?
 - Answer: There is a laundry room in most halls. Stone and Alumni do not have their own laundry room, but you can use the laundry room in any of the halls. It's \$1.75 per wash and \$1.50 per dry. No scheduled day you have to do laundry. There are busier times. Make a plan and stick to it. It's good to have about 2-3 weeks of clothing. There is also the option of signing up for E&R Laundry service. They will provide bags to fill and then a week later they return clean clothing. RAs are helpful figuring out laundry.
- Are packages from Amazon, or other places delivered to their rooms?
 - Answer: No. The student needs to go to the Business Office, located on the main floor of the Administration Building. They will receive notice that the package has arrived. It is importation to put the student's name on the package. Also, please pick up the package in a day, or two. The Student Center is where the student mailboxes are located.

Questions & Answers: Residential Life

- What are the size of the beds?
 - Answer: They are twins – extra-long.
- What are the sizes of the rooms:
 - Answer: When room assignments are done, information about dimensions will be sent to you – including the size of the closets, or wardrobes, etc.
- Any tips people would like to share?
 - Come with a willing heart. It can be a scary experience but it's a fantastic experience. We look forward to you being on campus. Also, See something, say something. If you see something, contact

Questions & Answers: Dining Services

- If a student is a picky eater, what kind of options are available?
 - Answer: There are lots of options at the dining hall. Students should have no problem their favorite foods. Vegetarian options are readily available.
- Is there an easy way to see what is being served at the dining hall and Fireside Café so I can make a decision about where I will be eating?
 - Answer: Landmark uses the Dine On app available at the usual app stores. It also has a website. The app will give you information about what is available on the menus for that day so you can make an informed discission. There is always a core food option but there are also changing menu items as well. All of the nutritional information is listed on the app and website.
- From a meal plan perspective, if a person wants to change their plan, who do they speak to?
 - Answer: It's possible to change a student's meal plan. There is a grace period in the first two weeks of the semester. If the meal plan the student is on doesn't work for them, a change can be made as soon as possible. The meal plan can be changed from semester to semester as they get better at microwave cooking, or for choosing to eat at the Fireside Café.

Questions & Answers: Dining Services

If a student has any dietary restrictions, what is the best way to navigate the dining hall?

- Answer: We are sensitive to those student's needs. There is signage at the dining hall stations showing what is gluten-free, vegetarian, etc. We do not cook with nuts in the dining hall – ever. You can also contact the dining hall with any questions

Questions & Answers: Campus Safety

- From a safety standpoint, do you have any recommendations about keeping medications safe?

Answer: Always lock your door. Put a list on the back the door of the things you should be taking with you – bag, phone, keys, books, etc. Make sure your roommate is on the same page about locking the door. Theft is rate. Most likely, people are going to lose things so make sure you know where your belongings are. Medication wise, Health Services is your go to place. If prescriptions come in over the weekend and Health Services in not available, we can lock up your meds.